

## **Assion Lawson-Body**

The University of North Dakota  
Entrepreneurship  
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### **Education**

Ph D, Laval University, 2000.

Major: Business Administration (Management Information Systems)

Dissertation Title: "Electronic Commerce: The Contribution of Website Characteristics on the Impact of Relationship Marketing on Customer Loyalty."

MBA, Laval University, 1996.

Major: Business Administration (Management Information Systems)

D.E.S.S., - IAE- Montpellier University #2 (Montpellier, France), 1993.

Major: Business Administration Institute (Computer Science, Management)

BBA, University of Lome, Togo, 1990.

Major: Business Administration

### **Academic, Military and Professional Positions**

#### **Academic**

Professor - School of Entrepreneurship, University of North Dakota. (August 1, 2014 - Present).

Director of the Summer International Students Exchange Program, ESIDEC-ICN Metz France.  
(August 15, 2012 - August 15, 2014).

Associate Professor, University of North Dakota. (August 16, 2007 - July 31, 2014).

Visiting Professor at INUQUA, Haiti, INUQUA - Port Au Prince, Haiti. (June 2012 - May 2014).

Visiting Professor, University of French Antilles and Guyana. (January 2011 - January 2012).

Visiting Associate Professor, Minot State University. (January 30, 2009 - August 2011).

Visiting Professor at IFGCar, Haiti, Francophony University Agency - IFGCar, Haiti. (August 15, 2007 - December 2010).

Visiting Professor at ICN-ESIDEC, France, ICN-ESIDEC, France. (January 15, 2006 - August 15, 2009).

Director of the Summer International Students Exchange Program, ESIDEC-ICN Metz France.  
(January 30, 2005 - August 15, 2009).

Assistant Professor, University of North Dakota. (August 16, 2001 - May 15, 2007).

Visiting Professor, University of North Dakota. (January 1, 2001 - August 15, 2001).

Lecturer, Laval University. (May 1997 - August 2000).

Graduate Research Assistant, Laval University. (January 1996 - May 2000).

## **Professional**

Nomad Analyst Programmer, Groupe PROMODÈS (Continent Informatique headquarter) Centre commercial-RN 13-78240. (January 1991 - August 1992).

## **Professional Memberships**

IACIS 2016 Review Committee, International Association for Computer Information Systems (IACIS). (November 2015 - Present).

Member, Decision Science Institute. (November 2012 - Present).

Editorial Review Board Member, Journal of Computer Information Systems. (August 15, 2009 - Present).

Regular Member, International Association for Computer Information Systems (IACIS). (September 1, 2008 - Present).

Regular Member, Manitoba Association for Distributed Learning and Training (MadIt). (May 1, 2008 - Present).

Regular Member, CEREGMIA, University of Antilles and Guyane, SCHOELCHER, Martiniques, France. (February 15, 2008 - Present).

Member, Information Resource Management Association (IRMA). (September 2006 - August 2007).

Member, Association for Information Systems (AIS). (July 2005 - July 2007).

Member, INFORMS. (July 2006 - December 2006).

Member, Allied Academies. (July 2005 - December 2006).

## **Development Activities Attended**

Seminar, "Workshop of Cengage Technology – Presentation of Mindtap for teaching ONLINE," School of Entrepreneurship, Grand Forks, North Dakota. (October 16, 2016).

Seminar, "11th Annual Teaching with Technology seminar," UND - CILT, Grand Forks, North Dakota. (June 1, 2016 - June 3, 2016).

Seminar, "11th Annual Teaching with Technology seminar," UND - CILT, Grand Forks, North Dakota. (May 23, 2016 - May 26, 2016).

Seminar, "The workshop titles is: Innovation: What is it? Why do you need it? How do you do it?," UND - CoBPA - School of Entrepreneurship, Grand Forks, North Dakota. (March 23, 2015).

North Dakota Institutional Review Board (IRB) Exam, "IRB Education," UND, Grand Forks, North Dakota (Online). (February 20, 2015).

Seminar, "The topic is creativity and innovation," UND - CoBPA - School of Entrepreneurship, Grand Forks, North Dakota. (January 23, 2015).

"Site visit and assistance of UND students in Metz France, ""Site visit and assistance of UND students in Metz France," UND-ESIDEC, Metz- France. (May 26, 2006 - June 10, 2006).

Workshop, "Computer and Cyber Forensics Workshop; Saint-Cloud State University," Saint-Cloud State University, Saint-Cloud, Minnesota. (April 28, 2006).

## **TEACHING**

### **Teaching Experience**

#### **The University of North Dakota**

Accounting 575, Special Topics, 1 course.

Business Administration 395, Special Topics, 1 course.

Business Administration 395A, Special Topics, 2 courses.

Business Administration 395B, Special Topics, 2 courses.

Information Systems and Business Communication 117, Personal Prod with Info Tech, 7 courses.

Information Systems and Business Communication 317, Info Systems in Enterprise, 7 courses.

Information Systems and Business Communication 370, Info. Systems Programming, 2 courses.

Information Systems and Business Communication 430, Database Programming, 3 courses.

Information Systems and Business Communication 431, Database Admin. & Optimization, 1 course.

Information Systems and Business Communication 510, Information Systems, 6 courses.

Information Systems and Business Communication 590, Special Topics, 2 courses.

Information Systems and Business Education 117, Personal Prod with Info Tech, 11 courses.

Information Systems and Business Education 317, Info Systems in Enterprise, 16 courses.

Information Systems and Business Education 330, Relational Database Design, 8 courses.

Information Systems and Business Education 420, Systems Analysis & Design, 7 courses.

Information Systems and Business Education 430, Relational Database Developmnt, 9 courses.

Information Systems and Business Education 499, Special Topics, 4 courses.

Information Systems and Business Education 510, Information Systems, 10 courses.

Information Systems and Business Education 540, SpecDistance Educationl Topic/Career & Tech Ed, 1 course.

Information Systems and Business Education 590, Special Topics, 1 course.

### **Non-Credit Instruction**

Guest Lecture, INUQUA - Port Au Prince, Haiti, 30 participants. (June 24, 2013 - July 2, 2013).

Guest Lecture, University of French Antilles and Guyana, Martinique, France, 20 participants. (May 20, 2013 - June 2, 2013).

Guest Lecture, INUQUA - Port Au Prince, Haiti, 18 participants. (June 2012 - July 2012).

Guest Lecture, University of French Antilles and Guyana, Martinique, France, 20 participants. (January 3, 2011 - January 18, 2011).

Guest Lecture, CoBPA and MBA Program, 1 participant. (September 2010 - December 2010).

Guest Lecture, Minot State University, Minot, North Dakota, 6 participants. (May 15, 2010 - August 15, 2010).

Guest Lecture, IFGCar -- International Agency of Francophony -- Haiti, 20 participants. (August 31, 2009 - March 31, 2010).

Guest Lecture, Minot State University, 4 participants. (January 15, 2009 - August 5, 2009).

Guest Lecture, IFGCar, International Organization of Francophony, 18 participants. (August 15, 2008 - March 31, 2009).

Guest Lecture, ESIDEC, METZ, FRANCE and CoBPA, UND, 40 participants. (June 1, 2008 - June 15, 2008).

Guest Lecture, IFGCar, International Organization of Francophony, 20 participants. (August 15, 2007 - February 14, 2008).

French Culture and Study abroad preparation, CoBPA, 6 participants. (September 2006 - June 2007).

Guest Lecture, CoBPA, UND and ESIDEC, Metz, 38 participants. (June 1, 2007 - June 15, 2007).

Class room visiting to recruit students (speech, slide shows, etc), CoBPA. (September 2006 - March 2007).

### **Directed Student Learning**

Dissertation Committee Member, "Education Leadership", Educational Leadership. (March 4, 2015 - Present).  
Advised: Kevin Clace

Master's Thesis Committee Member, "Education Leadership", Educational Leadership. (January 29, 2015 - Present).  
Advised: Attia Noor

Dissertation Committee Member, "Education Leadership", Educational Leadership. (December 9, 2014 - Present).  
Advised: Joshua Johnson

Dissertation Committee Member, "Education Leadership". (December 2013 - Present).  
Advised: Steven Johnson

Dissertation Committee Member, "Education Leadership". (February 2013 - Present).  
Advised: Cheri Poitra

Dissertation Committee Member, "Cloud Security Gateway Proposed Protocol Service Architecture". (September 2011 - Present).  
Advised: Atif Farid Mohammad

Dissertation Committee Member, "Education Leadership", Educational Leadership. (October 16, 2014 - November 18, 2015).  
Advised: Chad Clark

Dissertation Committee Member, "NARROWING THE ACHIEVEMENT GAP: A CASE STUDY ON HOW". (January 2012 - December 2012).  
Advised: George Nolan

Dissertation Committee Member, Educational Leadership. (September 2010 - November 2012).  
Advised: Thereza Meyers

Dissertation Committee Member, "Adult enrichment learners in St-Cloud, Minnesota: Motivational Reasons for Participation". (September 2010 - May 2012).  
Advised: Scott Wallner

Directed Individual/Independent Study, "Impact of determinants of Relationship Marketing on customer loyalty: case of retailers in Martinique", Business Administration. (January 2011 - September 2011).

Advised: Clarence Duval NGAMO YABANG

Directed Individual/Independent Study, "Organizational Performance, human resource training and enterprise culture", Business Administration. (January 2011 - September 2011).

Advised: Jean-baptist CHELET

Directed Individual/Independent Study, "Obstacles for Balanced Scorecard Application in Enterprises in Haiti", Business Administration. (January 2011 - September 2011).

Advised: Jovena SAINT-CYR

Directed Individual/Independent Study, "IT investments structure for Businesses in Haiti", Business Administration. (January 2011 - September 2011).

Advised: Lanier SAGESSE

Directed Individual/Independent Study, "Leadership style and Motivation of employee", Business Administration. (January 2011 - September 2011).

Advised: Stanley Ralph ALBERT

Master's Thesis Committee Member, "Social media networks", Business Administration. (August 2010 - May 2011).

Advised: Tim Langemo

Directed Individual/Independent Study, "Total Quality Management, Organizational Performance, Mediating Role of Innovation in Martinique", Business Administration. (January 2010 - September 2010).

Advised: Issagha Mamadou Sakho

Directed Individual/Independent Study, "Impact of National Culture on Mobile device users satisfaction", Business Administration. (January 2010 - September 2010).

Advised: Jocelyn Pierre

Directed Individual/Independent Study, "Impact of National Culture of Martinique on IT Implementation", Business Administration. (January 2010 - September 2010).

Advised: Joseph Edlin

Directed Individual/Independent Study, "Implementation level of Relationship Marketing in Haitian Private businesses", Business Administration. (January 2010 - September 2010).

Advised: Pierre-Charles Lubin

Directed Individual/Independent Study, "Impact of National Culture in Commitment in the Haitian public sector", Business Administration. (January 2010 - September 2010).

Advised: Renaud Lauture

Master's Thesis Committee Member, "Customer Trust in Brand and Mediator Role of Social Media Network in Martinique", Business Administration. (January 2010 - September 2010).

Advised: Romates Moise

Dissertation Committee Member, "Intelligent technique for power system generation", Engineering. (January 2005 - August 2010).

Advised: TAE HEE HAN

Directed Individual/Independent Study, "Service Oriented Architecture", Information Systems and Business Education 540. (January 10, 2010 - May 15, 2010).  
Advised: Atif Farid Mohammad

Directed Individual/Independent Study, "E-commerce in METZ and Europe", Information Systems and Business Education ISYS 499 -(1352). (May 15, 2009 - August 15, 2009).  
Advised: Desirae Gagnon

Directed Individual/Independent Study, "E-health Record Management systems", Business Administration. (October 2007 - May 15, 2009).  
Advised: Eric Hoffer

Online Course, Information Systems and Business Education ISYS 499. (August 15, 2007 - December 20, 2007).

Online Course, Information Systems and Business Education 330. (August 15, 2007 - December 20, 2007).

Directed Individual/Independent Study, "Electronic Commerce for IS professionals", Information Systems and Business Education ISYS499. (January 10, 2007 - May 15, 2007).  
Advised: Jayson Loeppeke

Directed Individual/Independent Study, "Electronic Commerce for IS professionals", Information Systems and Business Education ISYS499. (January 10, 2007 - May 15, 2007).  
Advised: Joshua Spiess

Online Course, Information Systems and Business Education 420. (January 8, 2007 - May 15, 2007).

Online Course, Information Systems and Business Education 330. (August 15, 2006 - December 31, 2006).

## RESEARCH

### Published Intellectual Contributions

#### Book Chapters

Lawson-Body, A., O'Keefe, T. (2008). *SME B2B E-Commerce and Customer Loyalty Revisited* (vol. 4, pp. 1-25). Philadelphia, PA: Advances in Electronic Commerce.

Lawson-Body, A., O'Keefe, T. (2008). *Chapter 4.6: Interorganizational Relationships in the Context of Small and Medium-Sized Enterprises' Business-to-Business Electronic Commerce* (vol. 1, pp. 863-888). Philadelphia: Electronic Commerce: Concepts, Methodologies, Tools, and Applications.

Lawson-Body, L., Keengwe, J., Amewokunu, Y., Lawson-Body, A. (2008). *Relationships between Wirelesses Technology Investment and Organizational Performance* (vol. 3, pp. 1206-1214). Hershey, PA: Information Science Reference.

Lawson-Body, L., Keengway, J., Amewokunu, Y., Lawson-Body, A. (2008). *Relationships between Wireless Technology Investment and Organizational Performance* (vol. 2). Philadelphia: Encyclopedia of Multimedia Technology and Networking.

### Refereed Journal Articles

Lawson-Body, A., Lori, W., Lawson-Body, L., Kinvi, L. Developing and Validating Cultural User Satisfaction Instrument in Developing Countries. *Journal of Computer Information Systems*.

Lawson-Body, L., Lori, W., Lawson-Body, A. (2015). Impact of the use of Blackboard on the Performance of Accounting Students. *Issue in Information Systems*, 16(2), 209-216.

Marcellin, M., Kinvi, L., Yao, A., Lawson-Body, A., Komlan, S. (2015). Impact of Cultural Beliefs on Entrepreneurs' Intention to use Bank Loans. *Journal of Applied Finance & Banking*, 5(4), 11-34.

Lawson-Body, A., Lori, W., Hoffner, E., Kinvi, L. (2014). Implementation Factors Influencing Electronic Medical Records. *Issue in Information Systems*, 15(1), 323-333.

Lawson-Body, A., Lori, W., Illia, A., Lee, S. (2014). Innovation Characteristics Influencing Veterans' Adoption of E-Government Services. *Journal of Computer Information Systems*, 54(3), 34-44.

Lawson-Body, A., Willoughby, L., Lawson-Body, L., Logossah, K. (2012). Adoption of Cell Phones as Preparedness Effort for Natural Disasters. *Issues in Information Systems*, 13(2), 11-20.

Saidani, C., Amewokunu, Y., Lawson-Body, A. (2012). Multinational subsidiary roles in North Africa. *Multinational Business Review*, 20(3), 248 – 265.

Keengwe, J., Diteeyonf, W., Lawson-Body, A. (2012). Students' and Instructors' Satisfaction with E-learning Tools in Online Learning Environments. *International Journal of Information Communication and Technology Education (IJICTE)*, 8(1), 76-86.

Renaud, L., Amewokunu, Y., Lewis, S., Lawson-Body, A. (2012). Impact Of Culture On The Organizational Commitment Of Public-Sector Employees In Haiti. *International Business & Economics Research Journal*, 11(3), 331-342.

Lawson-Body, A., Lori, W., Keengwe, J., Lawson-Body, L. (2011). Cultural Factors Influencing Cell Phone Adoption in Developing Countries: A Qualitative Study. *Issue in Information Systems*, 12(2), 97-105.

Lawson-Body, A., Lori, W., Lawson-Body, L., Kinvi, L. (2011). The Critical Success Factors For Public Sector CRM Implication. *Journal of Computer Information Systems*, 52(2), 42-50.

ILLIA, A., Lawson-Body, A., LEE, S. (2011). Interacting Effect of Conformity and Critical Mass in Technology Acceptance: A Conceptual Model. *International Journal of Electronic Customer Relationship Management*, 5(2), 97-110.

ABDOU, I., SIMON, L., Lawson-Body, A. (2011). Perceived Price Fairness of Dynamic Pricing. *Industrial Management and Data Systems*, 111(4), 531-550.

Lawson-Body, A., Lori, W., Kinvi, L. (2011). Developing An Instrument for Measuring E-commerce Dimensions. *Journal of Computer Information Systems*, 51(2), 2-13.

- Lawson-Body, A., Lori, W., Kinvi, L. (2010). Vendor trust influencing CRM strategic implementation process. *Issue in Information Systems*, 11(1), 322-335.
- Lawson-Body, A., Lori, W. (2009). The Impact of the Balanced Scorecard on Government-to-Government E-Service Delivery. *Issue in Information Systems*, 10(2), 571-584.
- Lawson-Body, L., Celimene, F., Michel, L., Lawson-Body, A. (2008). A Qualitative Study of Customer Satisfaction from an Electronic Commerce Perspective. *Issue in Information Systems*, 9(2), 25-36.
- Lawson-Body, A., Lawson-Body, L., Miller, G. (2008). An Adaptation of the Balanced Scorecard for E-Government Service Delivery: A Content Analysis. *Journal of Service Science*, 1(1), 75-82.
- Lawson-Body, A., Keengwe, J., Lawson-Body, L., Abdou, I., Miller, G. (2008). E-Government Service Delivery Performance: An Adaptation of the Balanced Scorecard to the Public Sector. *Journal of Electronic Commerce in Organizations*, 6(2), 11-28.
- Lawson-Body, A., Illia, A. (2006). SME's perceptions of B2B E-commerce. *IEncyclopedia of E-commerce, E-Government and M-Commerce -- dea Group Reference*, 1(1), 1022-1028.
- Lawson-Body, A., Miller, G., Saddler, T. (2006). Veteran Service Management and e-government service delivery performance. *IEncyclopedia of E-commerce, E-Government and M-Commerce -- dea Group Reference*, 1(1), 1152-1157.
- Lawson-Body, A. (2006). Impact of Data Integration on CRM in the Electronic Commerce of SMEs. *Academy of Information and Management Science Journal*, 9(1), 83-102.
- Lawson-Body, A., O'Keefe, T. (2006). Inter-Organizational Relationships in the Context of SMEs B2B E-Commerce. *Journal of E-Commerce in Organizations*, 4(4), 1-28.
- Lawson-Body, A., Miller, G. (2006). Investigating a Theoretical Foundation of E-Government Performance: An Exploratory Study. *Journal of E-Business*, 6(2), 76-97.
- Lawson-Body, A. (2006). A Framework for Understanding a Theoretical Foundation of E-Government Performance. *The International Academy of E-Business*, 6(1), 107-111.

### **Conference Proceedings**

- Lawson-Body, A., Hoffner, E., Logossah, K. (2014). *Social Responsibility and Paperless Processes Implementation into Healthcare Systems: A Case Study*. Martinique: Proceedings of the RSE conference organized by CEREGMIA, Martinique, France, February 25 -28, 2014.
- Michel, L., Lawson-Body, A. (2013). *The structural change of the Haitian State and strategic adaptation from the globalization*. Proceedings of the International Conference of HEI, Laval University, Quebec City, November 21 - 24, 2013..
- Lawson-Body, A., Illia, A., Lee, S. (2012). *Veterans' Adoption Decision of E-government: Moderating Role of the Digital Divide*. Proceedings of Decision Sciences Institute (DSI) 43rd Annual Conference, San Francisco, California, USA, November 17-20..
- Lawson-Body, A., Willoughby, L., Lawson-Body, L., Logossah, K. (2011). *Critical Success Factors of CRM Implementation*. Proceedings of the Annual Conference of the International Association for Computer Information Systems (IACIS), October 5- October 8, 2011, Mobile, Alabama, USA.



- Mohammad, A., Grant, E., Lawson-Body, A. (2011). *SOA and Security of Loosely Coupled Services in the Cloud using SOA 3.0*. Las Vegas, Nevada: World Congress in Computer Science, Computer Engineering, and Applied Computing.
- Michel, L., Lawson-Body, A. (2010). *National challenges to the implementation of developmental objectives in Haiti, the international economic recession and the earthquake of January 12, 2010*. Proceedings at the 20th Conference of CEDIMES, November 8-10, 2010, Quebec City, Canada, ..
- Lawson-Body, A., Willoughby, L., Lawson-Body, L. (2010). *A Long Term Dynamic Model for e-commerce success*. Proceedings of the Annual Conference of the International Association for Computer Information Systems (IACIS), October 6—October 10, 2010, Las Vegas, Nevada, USA.
- Lawson-Body, A., Michel, L. (2010). *IT Framework Development and CRM Ecosystem: Case study of a Small Business Development Center*. Proceedings of the Sixth International Conference of Management/VI Congrès Mondial d'Administration/VI Congresso Mundial de Administração, University Laval, Quebec, September 13-15, 2010..
- Illia, A., Lawson-Body, A., Lee, S. (2010). *Interacting Effect of Conformity and Critical Mass in Technology Acceptance: A Conceptual model* (pp. 412-422). Proceedings of the International Academy of Business and Public Administration Disciplines , Dallas, Texas, April 22-25.
- Lawson-Body, A., Willoughby, L. (2009). *An Instrument for Measuring the Effect of CRM on B2B Customer Loyalty*. Proceedings of the Annual Conference of the International Association for Computer Information Systems (IACIS), September 30—October 3, 2009, Pittsburgh, Pennsylvania, USA.
- Keengwe, J., Lawson-Body, A. (2009). *Technology and Net Generation Students: Creating the Right balance*. Proceedings of the Association for the Advancement of Computing in Education (AACE), March 2-6, Charleston, South Carolina, USA..
- Lawson-Body, A., Keengwe, J., Onchwari, G. (2008). *Computer Technology Interventions to Support Student Learning*,. Proceedings of the Society for Information Technology & Teacher Education International Conference (SITE 2008), March 3-7, Las Vegas, Nevada.
- Onchwari, G., Lawson-Body, A., Keengwe, J. (2008). *Preparing Learners for Globalization and Emerging Technology Trends*,. Proceedings of the Society for Information Technology & Teacher Education International Conference (SITE 2008), March 3-7, Las Vegas, Nevada.
- Keengwe, J., Lawson-Body, A., Anyanwu, L. (2008). *Appropriate Integration of Computer Technology in Teaching and Learning*. Proceedings of the Hawaii International Conference on Education, January 5-8, Honolulu, Hawaii..
- Keengwe, J., Lawson-Body, A. (2008). *Technology Promise: Overcoming Barriers in the Integration of Computers in Education*. Proceedings of the Hawaii International Conference on Education, January 5-8, Honolulu, Hawaii..
- Keengwe, J., Lawson-Body, A. (2007). *E-learning Pedagogy: Tools to Enhance Meaningful E-learning Environments*. Proceedings of the Association for the Advancement of Computing in Education (AACE), October 15-19, Quebec City, Canada..
- Keengwe, J., Lawson-Body, A., Fergusson, C. (2007). *Pedagogical Paradigm Shift: Towards Effective E-learning Environments*. Proceedings of the Association for the Advancement of Computing in Education (AACE), October 15-19, Quebec City, Canada.

Lawson-Body, A., Keengwe, J. (2007). *Teachers and Technology: Utilizing Technology Tools to Maximize Student learning*. Proceedings of the Association for the Advancement of Computing in Education (AACE), October 15-19, Quebec City, Canada..

Illia, A., Lawson-Body, A., Chrysostome, E. (2006). *Media richness, Technological richness, Cultural dimensions, and Communications Technology use*. Proceedings of the Seventh Annual Global Information Technology Management (GITM) World Conference, June 11, 12, & 13 in Orlando, Florida, USA..

Lawson-Body, A., Miller, G. (2006). *An Adaptation of the Balanced Scorecard for E-government Service Delivery: A Content Analysis* (pp. 66-73). Proceedings of the Annual Conference of the Southern Association for Information Systems (SAIS), Jacksonville, Florida, March 11- March 12.

## **Presentations Given**

Lawson-Body, A. (Presenter & Author), Lawson-Body, L. (Author Only), Willoughby, L. (Presenter & Author), Annual Conference of the International Association for Computer Information Systems IACIS,, "Impact of the use of Blackboard on Performance of Accounting Students," International Association for Computer Information Systems, Sand Key, Florida. (October 8, 2015).

Marquis, E. (Presenter Only), Elbert, D. (Panelist), Lawson-Body, A. (Panelist), Annual Conference of Initiatives in French Association, "Quebec and Middle West US economic relations," Initiatives in French and UND, Grand Forks, North Dakota - UND campus. (November 19, 2014).

Lawson-Body, A. (Presenter & Author), Willoughby, L. (Presenter & Author), Hoffner, E. (Author Only), Logossah, K. (Author Only), Annual Conference of the International Association for Computer Information Systems IACIS,, "Implementation Factors Influencing Electronic Medical Records," International Association for Computer Information Systems, Las Vegas, Nevada. (October 4, 2014).

Lawson-Body, A. (Presenter & Author), Hoffner, E. (Co-Author), Logossah, K. (Presenter & Author), RSE conference organized by CEREGMIA, Martinique, France, February 25 -28, 2014, "Social Responsibility and Paperless Processes Implementation into Healthcare Systems: A Case Study," UQUAM - Montreal; CEREGMIA - Martinique -France, Martinique - France. (February 2014).

Chrysostome, E. (Panelist), Illia, A. (Panelist), Lawson-Body, A. (Panelist), International Conference of HEI, Laval University, Quebec City, November 21 - 24, 2013, "Technology Transfer from Developed countries toward underdeveloped countries in Africa," University Laval - Quebec - Canada, Quebec City - Canada. (November 2013).

Michel, L. (Co-Author), Lawson-Body, A. (Presenter & Author), International Conference of HEI, Laval University, Quebec City, November 21 - 24, 2013, "The structural change of the Haitian State and strategic adaptation from the globalization," University Laval - Quebec - Canada, Quebec City - Canada. (November 2013).

Lawson-Body, A. (Presenter & Author), Illia, A. (Presenter & Author), Lee, S. (Author Only), Annual Conference of the Decision Science Institute (DSI), "Veterans' Adoption Decision of E-government: Moderating Role of the Digital Divide," Decision Science Institute, San Francisco, California. (November 2012).

Lawson-Body, A. (Author Only), Willoughby, L. (Presenter & Author), Lawson-Body, L. (Author Only), Logossah, K. (Author Only), Annual Conference of the International Association for

- Computer Information Systems IACIS),, "Adoption of Cell Phones as Preparedness Effort for Natural Disasters," International Association for Computer Information Systems, Myrtle Beach, South Carolina. (October 1, 2012).
- Lawson-Body, A. (Presenter & Author), Willoughby, L. (Presenter & Author), Lawson-Body, L. (Author Only), Logossah, K. (Author Only), Annual Conference of the International Association for Computer Information Systems IACIS),, "Contextual, Organizational, Hybrid Factors and CRM Implementation," International Association for Computer Information Systems, Mobile, Alabama. (October 5, 2011).
- Lawson-Body, A. (Presenter & Author), Willoughby, L. (Presenter & Author), Keengwe, J. (Author Only), Lawson-Body, L. (Author Only), Annual Conference of the International Association for Computer Information Systems IACIS),, "Cultural Factors Influencing Cell Phone Adoption in Developing Countries: a Qualitative Study," International Association for Computer Information Systems, Mobile, Alabama. (October 5, 2011).
- Lawson-Body, A. (Presenter & Author), Michel, L. (Presenter & Author), The 20th Conference of CEDIMES, Quebec City, Canada, "National challenges to the implementation of developmental objectives in Haiti, the international economic recession and the earthquake of January 12, 2010," CEDIMES and Laval University, Quebec City, Canada. (November 8, 2010).
- Lawson-Body, A. (Presenter & Author), Willoughby, L. (Presenter & Author), Lawson-Body, L. (Author Only), Annual Conference of the International Association for Computer Information Systems IACIS),, "A Long Term Dynamic Model for e-commerce success," International Association for Computer Information Systems, Las Vegas, Nevada. (October 6, 2010).
- Lawson-Body, A. (Presenter & Author), Willoughby, L. (Presenter & Author), Annual Conference of the International Association for Computer Information Systems IACIS),, "Vendor trust influencing CRM strategic implementation process," International Association for Computer Information Systems, Las Vegas, Nevada. (October 6, 2010).
- Lawson-Body, A. (Author Only), Michel, L. (Presenter & Author), Sixth International Conference of Management/VI Congrès Mondial d'Administration/VI Congresso Mundila de Administração, Quebec City, Canada, "IT Framework Development and CRM Ecosystem: Case study of a Small Business Development Center," Laval University, Quebec City, Canada. (September 13, 2010).
- Lawson-Body, A. (Presenter Only), Initiative in French Midwest, French Convention, "Panel discussion participation at the Annual Conference in North Dakota Heritage Center," IFMIDWEST, Bismarck. (July 2010).
- Lawson-Body, A. (Author Only), Atif Farid, M., Software Engineering Research and Practices 2010 conference, "SOA and Security of Loosely Coupled Services in the Cloud using SOA 3.0," Software Engineering Research and Practices 2010 conference, Las Vegas, Nevada. (July 2010).
- Lawson-Body, A. (Author Only), Illia, A. (Presenter & Author), Lee, S. (Author Only), The International Academy of Business and Public Administration Disciplines, "Interacting Effect of Conformity and Critical Mass in Technology Acceptance: A Conceptual model," The International Academy of Business and Public Administration Disciplines, Dallas, Texas. (April 2010).
- Lawson-Body, A. (Presenter & Author), Willoughby, L., Annual Conference of the International Association for Computer Information Systems IACIS),, "The Impact of the Balanced

- Scorecard on Government-to-Government E-Service Delivery," International Association for Computer Information Systems, Pittsburgh, Pennsylvania. (October 1, 2009).
- Lawson-Body, A. (Presenter & Author), Willoughby, L., Annual Conference of the International Association for Computer Information Systems IACIS), "An Instrument for Measuring the Effect of CRM on B2B Customer Loyalty," International Association for Computer Information Systems, Pittsburgh, Pennsylvania. (September 30, 2009).
- Lawson-Body, A. (Presenter & Author), Keengwe, J. (Presenter & Author), Onchwari, G. (Presenter & Author), Society for Information Technology & Teacher Education International Conference, "Computer Technology Interventions to Support Student Learning," Association for the Advancement of Computing in Education, Las Vegas, Nevada. (March 2009).
- Lawson-Body, A. (Co-Author), Conference of the Association for the Advancement of Computing in Education (AACE), "Technology and Net Generation Students: Creating the Right balance," Association for the Advancement of Computing in Education (AACE), Charleston, South Carolina, USA. (March 2, 2009).
- Lawson-Body, L. (Presenter & Author), Celimene, F. (Author Only), Michel, L. (Author Only), Lawson-Body, A. (Presenter & Author), 48th Annual International Association for Computer Information Systems Conference, "A QUALITATIVE STUDY OF CUSTOMER SATISFACTION FROM AN ELECTRONIC COMMERCE PERSPECTIVE," International Association for Computer Information Systems, Savannah, Georgia, USA. (October 2008).
- Lawson-Body, A., Practical Report North Dakota SBDC, "An Investigation of IT Strategic Implementation: the case of Center IC software program of North Dakota SBDC," CoBPA and ND SBDC, Bismark, North Dakota. (September 2008).
- Lawson-Body, A., Third Quarter Meeting of North Dakota Small Business Development Center, "Center IC software program training Workshop," WSC Regional Center, Long X Visitor's Center, Watford City, ND. (July 21, 2008).
- Keengwe, J. (Presenter & Author), Lawson-Body, A. (Presenter & Author), Lawson-Body, L. (Presenter & Author), Manitoba Association for Distributed Learning and Training (MADLaT) Conference, "Rethinking Teaching: Guiding Digital Natives in the Classroom," University of Manitoba, Winnipeg, Manitoba. (May 2008).
- Onchwari, G. (Presenter & Author), Lawson-Body, A. (Presenter & Author), Keengwe, J. (Presenter & Author), Society for Information Technology & Teacher Education International Conference, "Preparing Learners for Globalization and Emerging Technology Trends," Association for the Advancement of Computing in Education (AACE), Las Vegas, Nevada. (March 2008).
- Lawson-Body, A. (Author Only), Keengwe, J. (Presenter & Author), Onchwari, G. (Presenter & Author), Society for Information Technology & Teacher Education International Conference (SITE 2008), "Computer Technology Interventions to Support Student Learning," Association of the Society for Information Technology & Teacher Education International Conference (SITE 2008), Las Vegas, Nevada. (March 3, 2008).
- Keengwe, J. (Presenter & Author), Lawson-Body, A. (Co-Author), Anyanwu, L. (Co-Author), Sixth Annual Hawaii International Conference on Education, "Appropriate Integration of Computer Technology in Teaching and Learning," University of Hawaii, Manoa, Honolulu, Hawaii. (January 2008).
- Keengwe, J. (Presenter & Author), Lawson-Body, A. (Co-Author), Sixth Annual Hawaii International Conference on Education (HICE), "Technology Promise: Overcoming Barriers in

the Integration of Computers in Education," University of Hawaii, Manoa, Honolulu, Hawaii. (January 2008).

Keengway, J. (Presenter & Author), Lawson-Body, A. (Author Only), Conference of the Association for the Advancement of Computing in Education (AACE), "E-learning Pedagogy: Tools to Enhance Meaningful E-learning Environments," Association for the Advancement of Computing in Education (AACE), Quebec City, Canada. (October 15, 2007).

Keengway, J. (Presenter & Author), Lawson-Body, A. (Author Only), Chelsea, F. (Author Only), Conference of the Association for the Advancement of Computing in Education (AACE), "Pedagogical Paradigm Shift: Towards Effective E-learning Environments," Association for the Advancement of Computing in Education (AACE), Quebec City, Canada. (October 15, 2007).

Lawson-Body, A. (Author Only), Keengway, J. (Presenter & Author), Conference of the Association for the Advancement of Computing in Education (AACE), "Teachers and Technology: Utilizing Technology Tools to Maximize Student learning," Association for the Advancement of Computing in Education (AACE), Quebec City, Canada. (October 15, 2007).

Lawson-Body, A. (Author Only), Illia, A. (Presenter & Author), Chrysostome, E. (Author Only), The Seventy Annual Global Information Technology Management (GITM) World Conference, "Media richness, Technological richness, Cultural dimensions, and Communications Technology use," Global Information Technology Management, Orlando, Florida. (June 11, 2006).

Lawson-Body, A. (Presenter & Author), Miller, G. (Presenter & Author), The 6th Annual Conference, International Academy of E-Business, "A Framework for Understanding a Theoretical Foundation of E-Government Performance," International Academy of E-Business, Orlando, Florida. (March 23, 2006).

Lawson-Body, A. (Presenter & Author), Miller, G. (Author Only), The Annual Conference of the Southern Association for Information Systems (SAIS), "An Adaptation of the Balanced Scorecard for E-government Service Delivery: A Content Analysis," Association for Information Systems, Jacksonville, Florida. (March 11, 2006).

## **Contracts, Grants and Sponsored Research**

### **Contract**

Lawson-Body, Assion (Principal), O'Keefe, Timothy (Supporting), "Development and Translation of Haiti faculty exchange proposal," Sponsored by INUQUA, Other, Not Funded. (October 2013 - January 2, 2014).

Lawson-Body, Assion, "28 hours of teaching Contract of INUQUA, Haiti," Sponsored by INUQUA, Other, Funded. (June 24, 2013 - July 2, 2013).

Lawson-Body, Assion, "20 hours of Seminar conduct at UAG, Martinique," Sponsored by CEREGMIA, Martinique - France, Other, Funded. (May 20, 2013 - June 2, 2013).

Lawson-Body, Assion, "28 hours of teaching Contract of INUQUA, Haiti," Sponsored by INUQUA, Other, Funded. (June 2012 - July 2012).

Lawson-Body, Assion (Principal), "60 hours of teaching Contract of IFGCar, International Organization of Francophony," Sponsored by 60 hours of teaching Contract of IFGCar, International Organization of Francophony, Other, Funded. (January 3, 2011 - January 18, 2011).

Lawson-Body, Assion, "60 hours of teaching Contract of IFGCar, International Organization of Francophony," Sponsored by 60 hours of teaching Contract of IFGCar, International Organization of Francophony, Other, Funded. (August 30, 2009 - March 31, 2010).

Lawson-Body, Assion (Principal), "60 hours of teaching Contract of IFGCar, International Organization of Francophony," Sponsored by IFGCar, International Organization of Francophony, Other, Funded. (August 15, 2008 - March 31, 2009).

Lawson-Body, Assion (Principal), "30 hours of teaching Contract of IFGCar, International Organization of Francophony," Sponsored by IFGCar, International Organization of Francophony, Other, Funded. (August 15, 2007 - February 14, 2008).

Lawson-Body, Assion (Principal), "Travel to teach Advanced Marketing Systems class for IFGCar, Port-Au-Prince, Haiti," Sponsored by IFGCar, International Organization of Francophony, Other, Funded. (December 8, 2007 - December 21, 2007).

## **Grant**

Jackson, Jeremy (Principal), Lawson-Body, Assion (Supporting), Hinsz, Verlin (Supporting), Nganje, William (Supporting), Schervish, Paul G. (Supporting), Saxowsky, David (Supporting), Aakre, Dwight (Supporting), Crawford, Elizabeth (Supporting), "Exceptional Impact Donor Initiative," Sponsored by North Dakota University System, State, \$38,185.00, Currently Under Review. (September 9, 2015 - Present).

Lawson-Body, Assion, "Travel Grant to IACIS 2015 Conference in Sand Key, Florida," Sponsored by UND Senate Scholarly Activities Committee (SSAC) and College of Business and Public Administration, The University of North Dakota, \$194.69, Funded. (September 25, 2015 - October 30, 2015).

Lawson-Body, Assion, "Travel Grant," Sponsored by UND Senate Scholarly Activities Committee (SSAC) and College of Business and Public Administration, The University of North Dakota, \$194.69, Funded. (September 25, 2014 - October 30, 2014).

Lawson-Body, Assion, "Travel Grant," Sponsored by UND Senate and College of Business and Public Administration, State, \$1,347.00, Funded. (February 2014).

Lawson-Body, Assion, "60 hours of teaching Contract of IFGCar, International Organization of Francophony," Sponsored by 60 hours of teaching Contract of IFGCar, International Organization of Francophony, Other. (December 5, 2009 - December 20, 2009).

Lawson-Body, Assion (Principal), Flynn, David (Supporting), Jones, B. J. (Supporting), "SBDC Summer Research Grant," Sponsored by SBDC and College of Business and Public Administration, The University of North Dakota, \$5,000.00, Funded. (May 15, 2008 - November 30, 2009).

Lawson-Body, Assion, "Travel Grant," Sponsored by UND Senate and College of Business and Public Administration, State, \$600.00, Funded. (September 30, 2009 - October 6, 2009).

Lawson-Body, Assion (Principal), "Travel Grant," Sponsored by UND Senate and College of Business and Public Administration, The University of North Dakota, \$1,300.00, Funded. (October 1, 2008 - October 15, 2008).

Lawson-Body, Assion (Principal), "ISYS 510 Curriculum development grant," Sponsored by College of Business and Public Administration, The University of North Dakota, Not Funded. (January 2008 - March 10, 2008).

Lawson-Body, Assion (Principal), "ISYS 510 Curriculum development grant," Sponsored by UND-  
OID- Summer Instructional Development professorship, The University of North Dakota,  
\$0.00, Not Funded. (January 5, 2008 - February 1, 2008).

Lawson-Body, Assion (Principal), "SBDC Summer Research Grant," Sponsored by SBDC and  
College of Business and Public Administration, The University of North Dakota, \$3,500.00,  
Not Funded. (May 15, 2007 - August 15, 2007).

Lawson-Body, Assion (Principal), "CoBPA Summer 2007 Grant," Sponsored by College of  
Business and Public Administration, The University of North Dakota, \$2,500.00, Funded.  
(May 15, 2007 - June 30, 2007).

Lawson-Body, Assion (Principal), "Travel Grant," Sponsored by College of Business and Public  
Administration, The University of North Dakota, \$1,300.00, Funded. (June 1, 2007 - June 15,  
2007).

Lawson-Body, Assion (Principal), "Travel Grant," Sponsored by Senate Scholarly Activities  
Committee, The University of North Dakota, Funded. (January 2006 - May 2006).

Lawson-Body, Assion (Principal), "Research Grant and Consulting, Government Rural Outreach  
Initiative (GRO)," Sponsored by Government Rural Outreach Initiative (GRO), The University  
of North Dakota, \$44,000.00, Funded. (June 1, 2004 - May 31, 2006).

Lawson-Body, Assion (Principal), "Travel Grant," Sponsored by GRO, The University of North  
Dakota, \$2,000.00, Funded. (March 2006).

## **Awards and Honors**

"Certificate of Completion of Computer and Cyber Forensics Workshop, Saint-Cloud State  
University. (April 28, 2006).

"Certificate Outstanding Research Paper Award; the 6th Annual Conference, International  
Academy of E-Business, International Academy of E-Business. (March 26, 2006).

## **Research Currently in Progress**

"AN INVESTIGATION INTO FACTORS INFLUENCING E-GOVERNMENT SERVICE DELIVERY  
PERFORMANCE:" (Writing Results).

The objective of this research is to investigate into factors influencing E-government service  
delivery performance. Interview data collected from 19 County veteran service officers  
(CVSOs), using the GRO web portals, shows that online cooperation and online partnership  
of service have a significant impact on government service delivery performance. However,  
the impact of online empowerment and online understanding veteran expectations on  
government service delivery performance has not been significant in this study. At the close  
of this article, the managerial and theoretical implications of the results are discussed.

"An Investigation of IT Strategic Implementation: the case of Center IC software program of North  
Dakota SBDC." (On-Going).

The purpose of this report is twofold: first, to apply the IT implementation model of completion  
stages to the case of ND SBDC's IT implementation project; second, to strategically and  
successfully implement Center IC (CRM enabler) software into the ND SBDC and UND  
CoBPA in order to collect and analyze business statistics data generated through the  
interactions between ND SBDC and ND SBs. Those data should be used by ND SBDC  
consultants for numerous investigations and to track ND SBDC performance measures and

economic impacts. Based on those data, researchers should develop research models showing the impacts of business variables on others. Those research models can serve as theoretical foundations to the formulation of research hypotheses which need to be tested using the data found in the Center IC software program.

"Applying The Balanced Scorecard To Government-to-Government E-Service Delivery Performance" (On-Going).

"CRM Implementation in SBDC: a case study" (Writing Results).

The importance of CRM implementation has been revealed by different authors in both academia and industry. A number of studies have made the point that IT has strategic implication and that its implementation has to be aligned with the firms' competitive needs (Duh et al., 2006). While some organizations are able to succeed their CRM implementation, others are likely to fail it. One of the reasons behind the failure of CRM strategy is the inefficiency when implementing it (Mendoza et al., 2007). According to Gartner Group, the rate of successful CRM implementations is below 30% (Kim and Kim, 2008). Each company CRM implementation strategy requires a unique and innovative approach that will be difficult to be reused in the situation of another company.

Case Study of SBDC of North Dakota

"Electronic Commerce: A Long Term Dynamic Model of the Impact of Web Site Characteristics on the Business to Business Transactions" (On-Going).

This research deals with a Long-Term Dynamic Model of the Impact of Web Site Characteristics on Business to Business Transactions. The dynamic model is a mathematical system that is used to express and represent the physical behavior of the system over time. It shows and describes time dependent behavior that a static model does not.

"Factors Influencing the Adoption of e-government service" (On-Going).

"Government Service Management, Web Portal Interactivity and Electronic Service Delivery Performance: Multiple Case Studies of CVSOs" (On-Going).

"Government-to-Citizen E-commerce : An adaptation of the Balanced Scorecard." (On-Going).

"Using Resource-Based View Theory (RBV) to Investigate the Impact of Wireless Technology in Organizational Performance" (On-Going).

CoBPA has funded (summer 2007 grant) this paper.

This study intends to show that rather, it is the manner in which firms leverage their Wireless Technology investment to create unique capabilities that impact a firm's overall performance. According to the RBV theory, the benefits of superior IT capability must be sustainable over time. Although some important work has been undertaken, the Wireless Technology and firm performance relations are not adequately represented in current IS research. Also the past studies did not indicate that as time goes on, the relationship between Wireless Technology investment and performance shows improvements. This study is a first effort toward this end. The objective of this study is to introduce mediating or moderating variables to impact the relation between Wireless Technology and firm performance.

## **SERVICE**



## Editorial and Review Activities

Editorial Board Member, "Journal of Computer Information Systems," Journal of Computer Information Systems, 1 review. (November 30, 2014 - January 6, 2015).

Editorial Board Member, "Journal of Computer Information Systems," Journal of Computer Information Systems, 1 review. (April 16, 2014 - June 10, 2014).

Editorial Board Member, "Journal of Computer Information Systems," Journal of Computer Information Systems, 1 review. (March 2, 2014 - March 13, 2014).

Editorial Board Member, "Journal of Computer Information Systems," Journal of Computer Information Systems, 1 review. (September 20, 2013 - October 9, 2013).

Editorial Board Member, "Journal of Computer Information Systems," Journal of Computer Information Systems, 1 review. (February 10, 2012 - May 20, 2012).

Invited Manuscript Reviewer, "Industrial Management & Data System," Industrial Management & Data System, 1 review. (January 15, 2012 - February 15, 2012).

Invited Manuscript Reviewer, "Industrial Management & Data System," Industrial Management & Data System, 1 review. (December 22, 2011 - January 11, 2012).

Editorial Board Member, "Journal of Computer Information Systems," Journal of Computer Information Systems, 1 review. (December 15, 2011 - January 5, 2012).

Invited Manuscript Reviewer, "Industrial Management & Data System," Industrial Management & Data System, 1 review. (November 1, 2011 - November 22, 2011).

Editorial Board Member, "Journal of Computer Information Systems," Journal of Computer Information Systems, 1 review. (October 1, 2011 - October 21, 2011).

Editorial Board Member, "Journal of Computer Information Systems," Journal of Computer Information Systems, 1 review. (July 11, 2011 - August 1, 2011).

Invited Manuscript Reviewer, "End-To-End (E2E) Solutions: An Exploration of Value Conversion Contingencies in a Developing Country," International Conference for Information Systems (ICIS 2011), 1 review. (June 1, 2011 - June 13, 2011).

Editorial Board Member, "Outsourced Information System Failures," Journal of Computer Information Systems, 1 review. (April 15, 2011 - June 7, 2011).

Editorial Board Member, "An Empirical Investigation of the Relationship between Task Complexity, Enhancement Utilization, and Perceptions of Effectiveness in Web Search," Journal of Computer Information Systems, 1 review. (March 10, 2011 - April 10, 2011).

Editorial Board Member, "Factors explaining website's stickiness in online Shopping," Journal of Computer Information Systems, 1 review. (February 2011 - March 2011).

Invited Manuscript Reviewer, "Information Technology Acceptance in Moroccan Small," American Conference for Information Systems (AMCIS 2011), 1 review. (March 15, 2011 - March 30, 2011).

Invited Manuscript Reviewer, "Understanding the Adoption of Mobile Banking Services: An," American Conference for Information Systems (AMCIS 2011), 1 review. (March 1, 2011 - March 24, 2011).

Editorial Board Member, "Components of Information Technology Infrastructure and," Journal of Computer Information Systems, 1 review. (December 2010 - January 2011).

Editorial Board Member, "Software Piracy: Towards a Conceptual Model," Journal of Computer Information Systems, 1 review. (September 2010 - October 2010).

Editorial Board Member, "Buying Chips? Consumers' Ethical Perceptions of," Journal of Computer Information Systems, 1 review. (August 2010 - September 2010).

Ad Hoc Reviewer, Papers, "Review for the International Association for Computer Information Systems," International Association for Computer Information Systems, 2 reviews. (August 2010).

Editorial Board Member, "THE INFLUENCES OF TRANSACTION AND PARTNERSHIP CHARACTERISTICS ON INTERORGANIZATION SYSTEM INTEGRATION IN MANUFACTURER SUPPLIER DYADS," Journal of Computer Information Systems, 1 review. (July 2010 - August 2010).

Editorial Board Member, "Testing the Moderating Effect of Perceived Organizational Support on the Relationship between Technostress and Role Stress," Journal of Computer Information Systems, 1 review. (January 2010 - February 2010).

Editorial Board Member, "WHAT SERVICES DO WE PACK FOR THE MOBILE TOURIST? A FACTOR ANALYTIC APPROACH," Journal of Computer Information System, 1 review. (December 2009 - January 2010).

Editorial Board Member, "Differences in Project Risk Factors Between Virtual and Co-located Teams," Journal of Computer Information System, 1 review. (November 30, 2009 - December 2009).

Editorial Board Member, "CRITICAL SUCCESS FACTORS FOR THE IMPLEMENTATION OF INTEGRATED HEALTHCARE INFORMATION SYSTEM PROJECTS: AN," Journal of Computer Information System, 1 review. (September 30, 2009 - October 2009).

Editorial Board Member, "Real-Time Evaluation of Food Quality Deterioration in Cold Chain Distribution," Journal of Computer Information System, 1 review. (September 30, 2009 - October 2009).

Invited Manuscript Reviewer, "Blogging, Communication, and Privacy Management: Development of the Weblog Privacy Management Measure," Journal of Computer-Mediated Communication, 1 review. (October 14, 2008 - November 30, 2008).

Invited Manuscript Reviewer, "Among deviations and their remedies: Managing the unexpected in e-voting projects," Journal of Electronic Commerce in Organizations, 1 review. (May 10, 2007 - May 29, 2007).

Invited Manuscript Reviewer, "A Study of the Key Information Technology Management Issues for the 2000s in Estonia," International Association for Computer Information Systems, 1 review. (March 2007 - April 2007).

Invited Manuscript Reviewer, "GLOBALIZING PROFESSIONAL DEVELOPMENT: THE EVALUATION OF A COLLABORATIVE COMPUTER-MEDIATED PROFESSIONAL DEVELOPMENT PROGRAM," International Association for Computer Information Systems, 1 review. (March 2007 - April 2007).

Invited Manuscript Reviewer, "The Sixth Annual Conference of the Southern Association for Information Systems," Association for Information Systems, 2 reviews. (January 2007 - March 2007).

Invited Manuscript Reviewer, "Electronic Markets," 2 reviews. (October 2006 - November 2006).

Invited Manuscript Reviewer, "Ninth Annual Conference of the Southern Association for Information Systems," Association for Information Systems, 2 reviews. (January 2006 - March 2006).

## **General Service**

### **College**

Attendee, Meeting, MBA Task Force committee of CoBPA, Member. (October 2014 - May 2015).

Attendee, Meeting, Department of Accountancy - UND. (December 9, 2014).

Attendee, Meeting, CoBPA Dean's office and MBA program. (November 12, 2014).

Attendee, Meeting, International Committee of CoBPA, Member. (October 2013 - May 2014).

Teaching undergraduate Course for UND-ICN study abroad program, Teaching 1 credit BADM 395b ST: Introduction to European Business, Teaching UND-ICN 1 credit course. (March 24, 2014 - May 15, 2014).

Attendee, Meeting, CoBPA and Dean's office, Faculty retreat January 10, 2014 – CoBPA. (January 10, 2014).

Attendee, Meeting, International Committee of CoBPA, Member. (November 14, 2013).

Attendee, Meeting, International Committee of CoBPA, Member. (September 2013 - October 2013).

Attendee, Meeting, CoBPA and Provost office. (September 20, 2013).

Undergraduate Course development for UND-ICN study abroad program, UND-CoBPA and ICN Metz France - Course development, Developing UND-ICN 1 credit course. (January 2013 - May 2013).

Teaching undergraduate Course for UND-ICN study abroad program, Teaching 1 credit BADM 395b ST: Introduction to European Business, Teaching UND-ICN 1 credit course. (March 25, 2013 - May 15, 2013).

Attendee, Meeting, International Committee of CoBPA, Member. (September 2012 - December 2012).

Attendee, Meeting, CoBPA and Dean's office, Faculty retreat January 20, 2012 – CoBPA. (August 17, 2012).

Committee Member, College of Business International Business Committee. (August 15, 2011 - May 15, 2012).

Attendee, Meeting, CoBPA and Dean's office, Faculty retreat January 2012 – CoBPA. (January 2012).

Committee Member, CoBPA and Dean's office. (November 22, 2011).

Committee Member, College of Business International Business Committee. (August 15, 2010 - May 15, 2011).

Attendee, Meeting, CoBPA and Dean's office, Faculty retreat January 21, 2011 – CoBPA. (January 2011).

Attendee, Meeting, CoBPA and International Committee, Meeting with Bertrand Agostini and Metz France alumni students, Friday October 29, 2010 at 2:00 pm Archive coffee shop at UND. (October 29, 2010).

Attendee, Meeting, CoBPA and Dean's office, Dinner with Bertrand Agostini from France, Fathollah Bageri and Brian Urlacher at Canad Inn Tuesday October 26 at 7:00 pm. (October 26, 2010).

Attendee, Meeting, CoBPA, Faculty Retreat. (August 2010).

Attendee, Meeting, CoBPA and MBA Program, Teacher of MBA course. (August 30, 2010).

Committee Member, Differential Staffing Review Group, Member. (January 2010 - May 2010).

Committee Member, College of Business International Business Committee. (August 15, 2009 - May 15, 2010).

Attendee, Meeting, CoBPA Faculty Retreat. (January 2010).

Special Institutional Assignment, Ady Huebner (former graduate student) validation of knowledge. I assessment the student over the whole Fall 2009 semester. (August 15, 2009 - December 20, 2009).

Attendee, Meeting, Meeting with Connie Bateman for Metz-France Program. (September 8, 2009).

Attendee, Meeting, CoBPA Faculty Retreat. (August 2009).

Committee Member, College of Business International Business Committee, Member. (August 15, 2008 - May 15, 2009).

Attendee, Meeting, CoBPA, Attended CoBPA Faculty Retreat as a Faculty Member of ISBE department. (January 2009).

Attendee, Meeting, CoBPA, Attended CoBPA Faculty Retreat as a Faculty Member of ISBE department. (August 2008).

Committee Member, College of Business International Business Committee, Member. (August 15, 2007 - May 15, 2008).

Attendee, Meeting, Hultberg Lectureship. (February 5, 2008).

Attendee, Meeting, Dean's office. (October 19, 2007).

Committee Member, International Business committee, Member. (August 2006 - May 2007).

CoBPA and SBDC. (March 15, 2007).

Committee Member, CoBPA, Member. (November 2006).

CoPBA. (November 7, 2006).

Student Recruiter, Office of International Program UND. (October 2006).

CoBPA. (September 19, 2006).

## **Department**

Attendee, Meeting, School of Entrepreneurship. (October 28, 2015 - December 2015).

Committee Member, School of Entrepreneurship, Member. (October 2014 - May 2015).

Committee Member, School of Entrepreneurship, Member. (October 2014 - May 2015).

Undergraduate Course development for overload, ISBC - Course development, Developing ISBC 370 3-credit course. (January 2015).

Undergraduate Course development for the new curriculum of ISBC department, ISBC - Course development, Developing ISBC 431 3-credit course. (December 2013 - May 2014).

Promotion binder, ISBC and CoBPA, Promotion binder. (December 2012 - August 2013).

Attendee, Meeting, ISBE Department, Member. (February 2011 - December 2012).

Attendee, Meeting, ISBE Department, Faculty retreat January 21, 2011 – CoBPA. (December 15, 2011).

Attendee, Meeting, ISBE department. (November 16, 2011).

ISBE Department. (August 26, 2011).

Attendee, Meeting, ISBE Department, Review of applications for new GTA – Ryan Wanzek – September 2010. (September 2010).

Attendee, Meeting, UND, Meeting with office Ergonomic assessment. (September 2, 2010).

Attendee, Meeting, ISBE Department, ISYS 117 – August 23, 2010 – from 2:00 pm until 3:00 pm. Pearson Learning presentation of MYITLAB, Room 372, Gamble Hall. (August 23, 2010).

Attendee, Meeting, Cengage Learning presentation of SAM. Room 315, Gamble Hall. (February 17, 2010).

Reviewer, Review of applications for new faculty member. (November 2009).

Reviewer, Evaluation for Franck ZUO Tenure and Promotion application. (August 2009).

Attendee, Meeting, Department of Communication. (November 21, 2007).

ISBE. (October 10, 2007).

ISBE. (December 2006).

ISBE. (October 27, 2006).

CoPBA. (September 2006).

### **Other**

Teaching class at international level, INUQUA - Haiti, Teaching class at international level. (July 24, 2012 - August 4, 2012).

Martinique class revision, University of French Antille and Guyana, France, Martinique class revision. (October 2010 - November 2010).

Teaching in Minot State University for 2 months, Minot State University, Visiting Professor. (May 2010 - July 2010).

•Graduate Course development for Minot State University –June – August 2010, Minot State University - Course development, Visiting Professor. (May 2010 - July 2010).

Teaching in Minot State University for 2 months, Minot State University - Teaching, Visiting Professor. (May 2010 - July 2010).

### **Professional**

IRB UND. (February 20, 2015).

Attendee, Meeting, Department of psychology. (September 26, 2014).

Session Chair, Annual Conference of the International Association for Computer Information Systems, Member. (October 6, 2010 - October 10, 2010).

Teaching Abroad, International French Organization of Francophony. (December 5, 2009 - December 20, 2009).

Grant Proposal Reviewer, External, Review for Grant Applications for IFGCar, Haiti. (November 2009).

Graduate Course development, •Graduate Course development for Minot State University –June – August 2009. (June 2009 - August 2009).

•Teaching in Minot State University for 2 months in collaboration with Tim O'Keefe and Langemo – June- August 2009. (June 2009 - August 2009).

French International Organization of Francophony -- IFGCar. (August 15, 2007 - February 20, 2008).

### **Public/Community**

Attendee, Meeting, Grand Forks Hockey Association. (October 5, 2016).

Grand Forks Hockey Association. (November 2015 - March 2016).

Grand Forks Hockey Association. (October 2014 - March 2015).

Attendee, Meeting, Grand Forks Hockey Association. (March 23, 2015).

Coach soccer, Grand Forks Park District. (August 2013 - October 2013).

Attendee, Meeting, Togolese communittee of North Dkota, Treasurer. (February 2011 - December 2012).

Attendee, Meeting, Togolese communittee of North Dkota, Member. (August 2010 - December 2012).

Soccer Coach for Grand Forks SUNFLAKES organization, Grand Forks Park Board and SUNFLAKES, Soccer Coach for Grand Forks SUNFLAKES organization. (April 6, 2012 - May 2, 2012).

Soccer Coach for Grand Forks SUNFLAKES organization, Grand Forks Park Board and SUNFLAKES, Soccer Coach for Grand Forks SUNFLAKES organization. (September 2010 - October 2010).

Attendee, Meeting, IFMIDWEST, Member. (August 29, 2010).

### **Student Organization**

Attendee, Meeting, ISBE department. (November 22, 2011).

### **The University of North Dakota**

Committee Member, College of Education -- UND. (January 29, 2015 - Present).

Committee Member, College of Education -- UND. (December 2, 2014 - Present).

Committee Member, College of Education -- UND. (November 25, 2014 - Present).

Committee Member, College of Education -- UND. (October 16, 2014 - Present).

Committee Member, College of Education -- UND. (December 2013 - Present).

Attendee, Meeting, CoBPA Dean's office. (July 2016).

Attendee, Meeting, Center for Human Rights and Genocide Studies. (March 4, 2016).

Attendee, Meeting, Center for Human Rights and Genocide Studies. (March 3, 2016).

Attendee, Meeting, CoBPA Dean's office. (October 15, 2015).

Attendee, Meeting, CoBPA Dean's office. (September 9, 2015).

Attendee, Meeting, CoBPA Dean's office. (January 15, 2015).

Attendee, Meeting, CoBPA Dean's office. (December 10, 2014).

Attendee, Meeting, CoBPA Dean's office. (November 6, 2014).

Attendee, Meeting, CoBPA Dean's office. (October 31, 2014).

Attendee, Meeting, School of Entrepreneurship. (October 29, 2014).

Attendee, Meeting, VPAA Office. (October 14, 2014).

Attendee, Meeting, Office of the UND President. (September 23, 2014).

Attendee, Meeting, Office of the UND President. (September 11, 2014).

Program Coordinator, Director of UND-ESIDEC-METZ-FRANCE international business program,  
Director of UND-ESIDEC-METZ-FRANCE international business program. (August 15, 2012 -  
August 2014).

Attendee, Meeting, Office of the UND President. (August 25, 2014).

Attendee, Meeting, UND safety office. (October 2013).

Attendee, Meeting, Office of the International Program (OIP). (October 13, 2013).

Committee Member, College of Education -- UND. (September 2011 - December 2012).

Attendee, Meeting, Office of the International Program (OIP). (September 12, 2012).

Committee Member, College of Education -- UND. (February 29, 2012).

Attendee, Meeting, International Programs of UND and College of Business. (February 15, 2012).

Attendee, Meeting, International Programs of UND and College of Business. (November 8, 2011).

Attendee, Meeting, International Programs of UND and College of Business. (November 7, 2011).

Committee Member, Computer Science Department -- UND. (October 27, 2011).

Special Institutional Assignment, Teaching ISBE 546 Service Oriented Architecture. (January 10,  
2010 - May 15, 2010).

Attendee, Meeting, Meeting with former ICN-ESIDEC students and Dr. Bertrand Agostini who  
were visiting UND-CoBPA from Nov 2 til Nov 3, 2009. I was invited by Connie Bateman.  
(November 2, 2009).

Attendee, Meeting, Meeting with Dr. Grant of computer science about UND interdisciplinary PhD  
and PhD in Science Computing program. Also the meeting was about the supervising of the  
student ATIF Mohammed. (October 29, 2009).

The French Open House at the J. Lloyd Stone Alumni Center 4pm – 5:30pm. I did a speech on  
the Metz program. (October 12, 2009).

Attendee, Meeting, Meeting with Dr. Lori Willoughby to discuss a possible UND-CoBPA and MSU  
Master of Information Systems collaboration or joint program. (October 2, 2009).

Program Coordinator, Champion of UND-ESIDEC-METZ-FRANCE international business  
program, Champion of UND-ESIDEC-METZ-FRANCE international business program.  
(August 15, 2008 - June 30, 2009).

French Language Department. (November 5, 2008).

French Language Department. (October 29, 2008).

Student Recruiter, Office of International Program -- UND, Champion of CoBPA Metz study  
abroad champion. (September 16, 2008).

Committee Member, University Curriculum Meetings, Member. (August 2005 - May 2008).



Committee Member, University Curriculum Committee, Member. (August 15, 2007 - May 15, 2008).

Field Trip with French Students and Dr. Virgil Benoit to Manitoba, Winnipeg. (February 23, 2008 - February 24, 2008).

Attendee, Orientation, Sigma Phi Epsilon. (January 30, 2008).

Attendee, Meeting, UND. (January 24, 2008).

French Department - UND. (October 26, 2007 - October 27, 2007).

French Department - UND. (October 26, 2007 - October 27, 2007).

Student Recruiter, Office of International Program. (September 14, 2007).

Program Organizer, CoBPA. (August 15, 2006 - August 15, 2007).

French Language Department. (April 4, 2007).

Attendee, Meeting, CTSA, Invited to CTSA meetings. (February 1, 2007 - February 27, 2007).

Student Recruiter, Office of International Program -- UND, Champion of CoBPA Metz study abroad champion. (February 7, 2007).

Committee Member, OIP-UND, Member. (February 7, 2007).

Student Recruiter, Office of International program, Champion of CoBPA Metz program. (September 13, 2006).

## **Consulting**

Management, North Dakota SBDC, Bismark, North Dakota. (May 15, 2008 - November 30, 2008).

Academic, GRO, CoBPA, UND. (March 15, 2004 - August 15, 2006).

## **Awards and Honors**

### **Service, Professional**

Certificate of Recognition of High Scholastic Achievement, Beta Gamma Sigma - UND Chapter. (April 29, 2014).